

# Landlord Services

## Premium Managed



**Premium is our ultimate full management service, designed to safeguard your finances and provide full protection against risks associated with letting a property.**

- Reassurance of having your rental payments received, even if the tenant doesn't pay.
- Your landlord legal rights protected and enforced.
- Legal expenses covered.\*

## Essential Managed



**Our Essential service delivers peace of mind 24/7, from the time your property is first marketed until the deposit is returned.**

- Management of all compliance matters to help you meet your legal and safety obligations as a landlord.
- Handling all routine tenancy matters, including maintenance and repairs and 24/7 online support.
- Regular property inspections and reports.




## Basic



**Our Basic service, designed for experienced professional landlords, gives you the confidence that your property will be let to a qualified, referenced tenant on a binding tenancy agreement.**

- Industry leading tenant referencing and background checks.
- Maximum exposure on major property portals and accompanied viewings.
- Compliant and legally binding tenancy agreement.

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		Premium Managed	Essential Managed	Basic
		Maximum protection for your investment	Complete peace of mind 24 hours a day	Professional tenant find service
 Pre tenancy	Free valuation	✓	✓	✓
	Energy Performance Certificate*	✓	✓	✓
	Professional marketing including portals	✓	✓	✓
	Accompanied viewings and offer negotiation	✓	✓	✓
	Tenant referencing and initial Right to Rent checks	✓	✓	✓
	Tenancy agreement and relevant documentation	✓	✓	✓
	Arranging annual gas safety certificate*	✓	✓	✓
	Arranging an electrical safety certificate*	✓	✓	✓
	Compliance with lettings and safety laws and regulations*	✓	✓	✓
 Start of tenancy	Collecting and protecting the tenant's deposit*	✓	✓	✓
	Arranging professional Inventory and Schedule of Condition*	✓	✓	
	Transfer of utility billing liability	✓	✓	
 During tenancy	Rent collection and monthly statements	✓	✓	Optional*
	For non-UK resident landlords, retention of tax and payment to HMRC*	✓	✓	✓
	Tenancy renewal and regular rent review*	✓	✓	Optional
	Regular property inspection visits and reports	✓	✓	
	Ongoing maintenance and repairs	✓	✓	
	24/7 online support	✓	✓	
	Re-checking the Right to Rent status, if required	✓	✓	
	Tax year summary for your annual tax return, if required	✓	Optional	
	Rental income protection	✓		
	Cover against serious breaches of the tenancy	✓		
 End of tenancy	Legal expenses cover	✓		
	Legally removing unauthorised occupants from your property	✓		
	Arranging deposit return at the end of tenancy	✓	✓	✓
	Arranging a check-out inspection*	✓	✓	Optional
	Damage dispute negotiation	✓	✓	
	Transfer of utility billing liability	✓	✓	
	Professional advice on maximising rental potential and preparing the property for re-let	✓		

Services may vary by branch. \*Fees and 3rd party charges may apply. Terms & Conditions apply. For full details please see our Terms of Business.

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