

# Referral Fees

We carefully select suppliers and service providers to ensure they meet the highest standards of service and compliance. We may receive a referral fee from these approved suppliers & providers.

A referral fee is any commission, payment, fee or other reward we receive from other companies in return for recommending their services to you. This fee does not affect the final amount you pay the provider.

You are not under any obligation to use the services of any of the approved providers, however we believe that you may benefit from using these services.

Service	Provider	Referral Fee
Trade Contractors including suppliers of Gas Safety, Energy performance Certificates, Electrical safety, maintenance and repairs.	Various approved local or national firms	The amounts we receive vary accordingly the value of works undertaken. Typically, we will receive a fee equal to between ZERO and 12% inclusive of VAT of the amount of the invoice.
Maintenance & Repairs	Various approved local firms	The amounts we receive vary accordingly the value of works undertaken. Typically, we will receive a fee equal to between ZERO and 12% inclusive of VAT of the amount of the invoice
Insurances including Rent & Legal protection; general tenant & landlord insurance products	Various	36% inclusive of VAT for new policies, 24% inclusive of VAT for policy renewals.
Conveyancing	Local firms	Usually £120 inclusive of VAT
Mortgages	Various	Dependent on case value, typically we will receive £150 inclusive of VAT.

**NOTE: The Referral fee is separate from your obligation to pay our own fees or commission.**