Referral Fees



We carefully select suppliers and service providers to ensure they meet the highest standards of service and compliance. We may receive a referral fee from these approved suppliers & providers.

A referral fee is any commission, payment, fee or other reward we receive from other companies in return for recommending their services to you. This fee does not affect the final amount you pay the provider.

You are not under any obligation to use the services of any of the approved providers, however we believe that you may benefit from using these services.

Service	Provider	Referral Fee
Referencing & Associated services.	Vouch Referencing	No commission on referencing.
Trade Contractors including suppliers of Gas Safety, Energy performance Certificates, Electrical safety, maintenance and repairs.	Various approved local or national firms	The amounts we receive vary accordingly the value of works undertaken. Typically, we will receive a fee equal to 12% of the amount of the invoice.
Inventories	Various In house Specific	The fee we receive will be dependent upon the size of the property.
Deposit replacement schemes	Flatfair	5% inclusive of VAT of the total plan amount
Insurances including Rent & Legal protection; general tenant & landlord insurance products	Various	The amounts vary according to the type of policy and cover. Typically, we receive a fee equal to 15% inclusive of VAT of the amount of the invoice
Auctions	I am Sold	We do not receive a referral fee, but may enter a split commission arrangement.
Mortgages	Embrace Financial Services	The amounts we receive vary according to the value of works undertaken. A full and detailed quote including details of the fees we receive is provided on an individual basis

NOTE: The Referral fee is separate from your obligation to pay our own fees or commission.